

Third Party Fiduciary Agent

Guam Department of Education

In partial fulfillment of Contract: 011-2010

Monthly Project Status Report

Report 121

October 15, 2020



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#### Overview of Accomplishments and Activities, October 15, 2020

A&M officially started performance on the Third Party Fiduciary Agent (TPFA) contract on September 15, 2010 based upon final signatures (the Notice to Proceed was issued on September 13, 2010). Initiation of progress tracking is based upon initial mobilization and official kick-off with the U.S. Department of Education (USDOE) on September 20, 2010.

The highlights for the month ending October 15, 2020 include the following:

- A&M continues to perform the responsibilities and requirements of the Third Party Fiduciary Agent (TPFA) as outlined in Attachment B to the GDOE FFY 2018 Amended Specific Conditions. In addition, A&M<sup>i</sup> continues to provide assistance to the GDOE in completing the requirements of the FINAL Reconsideration Evaluation Plan (REP), effective January 30, 2019. A&M is also ready to advise the GDOE and the US Department of Education in determining the extent to which specific conditions may be removed and the extent to which financial management responsibilities may be returned to the GDOE without continuing TPFA oversight for those responsibilities, including on an incremental basis, as appropriate.
- Superintendent Fernandez is hosting meetings with TPFA, GDOE Management, and Brustein & Manasevit to discuss
  payroll reimbursement discrepancies and identify areas of improvement (i.e. non-submission of time and effort
  documentation). The GDOE Internal Audit Office is currently reviewing time and effort SOPs for revision, and requesting
  TPFA assistance. TPFA continues to work with Christine Rosario and GDOE staff to review and reduce payroll
  reimbursement discrepancies.
- Fixed Asset SOP #200-015 was signed by Superintendent Fernandez and activated. The PMO has begun inventory
  management training sessions for school/division Property Liaison Officers, Principals, and Division Administrators. TPFA
  continues to monitor fixed asset inventory activities; particularly, the distribution of laptops to students due to COVID-19
  distance learning initiatives mandated by GDOE.
- GDOE requested and received approval to extend the obligation deadline from 9/30/2020 to 9/30/2021 for the following grants: FY2018 Consolidated Grant RLIS, FY2018 Special Education Part B and FY2018 Special Education Part C.
- TPFA has completed its year-end close in the MUNIS system and is preparing other year-end reconciliations and audit support. Additionally, TPFA attended the FY2020 introductory audit meeting with Deloitte and GDOE.



# **Grant Status Highlights and Activity Data**

#### Guam Department of Education

## **Grant Status Report Executive Summary**

Grant Status Report as of 10/27/2020 4:20:35 AM

Grant	Grant Name	Budget	Encumbrances	Requisitions	Actual Expenditures	Available Budget	Available %	Obligated By
E2083	FY20 Project ESF-SEA	41,521,997.00	3,033,929.78	18,670,497.28	1,457,630.45	18,359,939.49	44.22%	9/30/2021
F1713	FY17 Striving Readers	352,184.00	45,104.21	-	243,962.34	63,117.45	17.92%	9/30/2020
F1860	2018 Consolidated Grant - RLIS	31,183,236.00	1,786,371.47	1,157,630.00	26,206,676.55	2,032,557.98	6.52%	9/30/2020
F1895	FY2018 SPED Part B	14,120,991.00	1,002,668.75	881,638.09	11,926,829.52	309,854.64	2.19%	9/30/2021
F1913	F19 Striving Readers	320,698.00	-	-	95,488.00	225,210.00	70.22%	9/30/2020
F1960	2019 Consolidated Grant - RLIS	31,438,760.00	4,343,629.56	3,512,385.41	7,345,609.44	16,237,135.59	51.65%	9/30/2021
F1994	FY2018 SPECIAL EDUCATION PART C	1,520,218.00	72,866.19	-	1,354,808.91	92,542.90	6.09%	9/30/2020
F1995	FY2019 SPED Part B	16,817,987.00	826,775.87	348,720.00	1,622,015.05	14,020,476.08	83.37%	9/30/2020
F2018	FY20 Project ETASLDS (GOSDV)	1,123,441.00	1,108.87	-	11.07	1,122,321.06	99.90%	2/28/2024
F2060	2020 Consolidated Grant - RLIS	32,326,316.00	97,540.99	1,822,567.27	8,909.73	30,397,298.01	94.03%	9/30/2021
F2094	FY2019 SPECIAL EDUCATION PART C	1,520,218.00	169,817.85	55,000.00	648,879.22	646,520.93	42.53%	9/30/2020
		\$172,246,046.00	\$11,379,813.54	\$26,448,438.05	50,910,820.28	\$83,506,974.13	48.48%	

# **Statistics for Fiscal Year 2020**

	<u>Se</u>	<u>ptember</u>	4th Qtr to Date	Total for FY20 to date
Requisitions Created		337	594	1425
Purchase Orders Issued		370	716	1327
Funds drawn for Payments	\$	4,298,207	\$ 11,746,188	\$43,307,582
Receipt of Fixed Assets		1233	4679	12814



Performance Plan Evidence of Completion Achievement 2019-20 activities will continue to focus on building collaborative processes with GDOE, advancing the REP and controls supporting an overall objective of resolving high risk designation.

Performance Area	Activities	Final Evidence of Completion	Schedule Based upon Updated Performance Plan	Accomplishments To Date and Planned
Infrastructure Installation and Management	Transfer all necessary data from the 3 <sup>rd</sup> party FMIS to GDOE's FMIS, communicating information to	Reconciliation report confirming complete and accurate transfer of 3 <sup>rd</sup> party financial records to GDOE's	By 10 <sup>th</sup> of the month after the first drawdown transaction.	Complete.
	GDOE's FMIS contractor and providing feedback to GDOE and the USDOE on GDOE's implementation of the FMIS.	FMIS  2014-15 Automated transfer of fixed asset data from 3 <sup>rd</sup> party financial records to GDOE's FMIS	2014-15 Automated data transfers between TPFA and GDOE systems is limited to fixed asset data. Financial data is incorporated into GDOE's system manually by sharing TPFA month-end	
Compliance Management	Develop a compliance roadmap equivalent to a Comprehensive Corrective Action Plan	Developed and Approved Comprehensive Corrective Action Plan	financial reports.  Continued periodic reporting as required by the REP  2017-18 Updated CCAP as necessary based upon changes to GDOE's administrative structure and/or due to audit or management findings related to the controls environments	CCAP officially accepted by USDOE on Dec 15, 2011.



Performance Area	Activities	Final Evidence of Completion	Schedule Based upon Updated Performance Plan	Accomplishments To Date and Planned
	Perform quarterly tracking of Reconsideration Evaluation Plan (REP)	Documented tracking of progress against Plan and incorporation of any required changes based upon new process and/or compliance changes	<b>2018-19</b> Monitored REP progress.	2019-20 Support the performance and reporting of activities under the Reconsideration Evaluation Plan (REP).
External Audit Support	Support for external audits and facilitating information requests, etc.	Provide responses to information requests and meetings set with external auditors.  Assist with internal audit department with identification of risk areas.	2017-18 Single audit support when scheduled with external auditors by the Deputy Superintendent.  2016-17 Reviewed standard operating procedures (SOPs) and department policies to assist in development of audit plan.  Assisted with internal audit department with identification of risk areas.	TPFA provides audit support for all audits performed during our engagement with GDOE. TPFA also responds to follow-up requests re: prior year audit findings as requested.  2019-20 TPFA supported the FY19 audit.
In -Kind Valuation Processes	Determine the basis for valuations related to cost sharing and matching funds for grant reporting	Maintenance of records sufficient to document the basis of in kind valuations through audit reviews		On-going, as needed.



Performance Area	Activities	Final Evidence of Completion	Schedule Based upon Updated Performance Plan	Accomplishments To Date and Planned
Transactional Support/Daily Operations	Perform inventory management	Inventory reconciliation reports		2019-20 TPFA will continue to provide guidance for physical inventory of locally and federally purchased assets.
	Payroll	Clean drawdown request for payroll expenses	On-going	For the period of September 16 <sup>th</sup> thru October 15 <sup>th</sup> , TPFA reimbursed approximately \$773K for payroll for consolidated and discretionary grants and \$1.16M for SPED. TPFA continues to work closely with GDOE to significantly reduce error rates and improve submission of personnel certifications.
	Payables	Daily transactions listing support each request for a draw of grant funds by the Business Office	Immediately after release of funds by the USDOE And continuing to monitor for effectiveness.	On-going.



Performance Area	Activities	Final Evidence of Completion	Schedule Based upon Updated Performance Plan	Accomplishments To Date and Planned
	Procurement	Monthly summary of completed purchases and procurement actions	Feb 5, 2011 And continuing to monitor for effectiveness.	On-going.
	Records management	EDGAR compliant transaction document files	Dec 29, 2010	On-going
	Cash management	Compliant daily bank balance reports	Dec 29, 2010	On-going.
Payroll systems	Detailed specification of internal control standards and process improvement actions required by REP	Checklist of payroll procedure changes to be implemented	Jan 31, 2011 And continuing to monitor for effectiveness	Updated SOPs reflecting updated processes and FMIS capabilities by GDOE personnel.  2019-20 SOPs may continue to be updated as needed to integrate with FMIS.
	Implement compliant payroll processes and system setup	Bi-weekly report of payroll exceptions	Dec 15, 2010 And continuing to monitor for effectiveness  2014-15 Improvements to the general ledger/labor cost analysis and creation of inter-department communication/efficiency.  2017-18 Activities to improve timeliness of GDOE payroll	2019-20 Payroll reimbursement procedures will be reevaluated and new procedures implemented at GDOE's request.



Performance Area	Activities	Final Evidence of Completion	Schedule Based upon Updated Performance Plan reimbursements were implemented.	Accomplishments To Date and Planned
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	Document and maintain records appropriately	Publication and external auditor verification of compliance with SOPs	Jan 31, 2011 And continuing to monitor for effectiveness	TPFA uses a comprehensive matching process to reimburse payroll costs. GDOE is improving their match error rate with emphasis on payroll system improvements at the school and division levels. The timely matching of Personnel Certifications, Federal Rosters, and Labor Cost Reports continues to be the key focus of the payroll reimbursement processes.
Cash Management	Implement a system of cash management that provides for cash – neutral or limited use of general funds for federal programs.	Daily bank balance reports and completion of test draws arriving in appropriate bank account.	Complete. Monitoring is on-going.	Monthly bank reconciliations are provided to GDOE.



Performance Area	Activities	Final Evidence of Completion	Schedule Based upon Updated Performance Plan	Accomplishments To Date and Planned
	Confirm that reimbursement requests are supported by appropriate documentation and documentation is maintained for an appropriate period of time.	Monthly report showing grant status by organization, school or program	Complete.	On-going.
	Confirm that account balances are monitored to prevent the failure to timely obligate and liquidate funds and prevent the lapsing of funds.	Grant award status report and monthly reporting	Initial - Jan 10, 2011 And continuing to monitor for effectiveness	On-going.
Procurement operations and systems	Detailed specification of internal control standards and process improvement actions required by REP	Checklist of procurement procedure changes to be implemented	Initial - Jan 31, 2011 And continuing to monitor for effectiveness  2012-13 Worked collaboratively with GDOE Supply Management to improve procurement processes	On-going.  2019-20 Update internal controls associated with REP and other policies and procedures as needed.
	Establish contacts and working relationships with prospective vendors that can provide goods and services that GDOE needs under the grants. Enter into contracts with vendors on behalf of GDOE, and, in doing so, must	Review of an authorized vendors list and monthly tracking of procurement actions	Initial - Nov 15, 2010  Continuing to monitor for effectiveness  2012-13 Assisted GDOE in improving overall supplier management processes	Complete. Have established numerous relationships with technology and other key vendors based upon planned procurements in grants. Participate in vendor management activities as appropriate.



Performance Area	Activities	Final Evidence of Completion	Schedule Based upon Updated Performance Plan	Accomplishments To Date and Planned
	comply with the provisions for procurement.			
	Establish procurement processes and system functions	Publication and external auditor verification of compliance with SOPs	Initial - Jan 31, 2011  2014-15 Supported enhancements in procurement activities through updates to SOPs based upon organizational, systems and potential compliance requirements.	Complete.
Fixed Assets /Inventory systems	Detailed specification of internal control standards and process improvement actions required by REP	Checklist of fixed assets procedure changes to be implemented.	Jan 31, 2011  2014-15 BMI Scanner workshops and training sessions via web-conferencing were conducted by GDOE's Supply Management Administrator, Tyler Technologies, and BMI. Training included all GDOE warehouse and property management personnel with attendance and assistance from TPFA.	On-going.
	Continued oversight of federal funded procurement and inventory, oversee the management of all tangible	Fixed assets inventory reconciliation report	2014-15 Worked with GDOE to align FA approaches and provide	2019-20 – Provide ongoing management through the FA module and coordinate with



Performance Area	Activities	Final Evidence of Completion	Schedule Based upon Updated Performance Plan	Accomplishments To Date and Planned
	personal property procured under the grants by the GDOE in accordance with the requirements		integration with the FMIS FA module.	GDOE's FMIS and FA management approach to support transition of data and technical approach.
	Transition to decentralized warehouse management and receiving	Training and operational procedures at school level	August- Jan 31, 2014  2014-15 Review of receiving operations at school level.  Procedures, training and operational practices introduced and implemented across GDOE.	
Records Management	Detailed specification of internal control standards and process improvement actions required by REP	Checklist of records management procedure changes to be implemented	2017-18 Work with GDOE Internal Audit team to improve internal controls and identify risk areas.	Ongoing population of TPFA deliverables repository. Materials are updated as standard operating procedures; training documents and other materials are implemented or revised.
	Appropriate records management in compliance with EDGAR requirements and that supporting documentation is maintained for an appropriate period of	Compliant financial transaction files	Dec 31, 2010, as inclusion in the training materials for GDOE MUNIS users and continuing to monitor for effectiveness.	Electronic record storage will be implemented as part of the FMIS system.



Performance Area	Activities	Final Evidence of Completion	Schedule Based upon Updated Performance Plan	Accomplishments To Date and Planned
	time. This includes the entry of electronic copies of all supporting documentation into the integrated software system so that it is readily available for audit and or inquiry by various parties including GDOE executive and program offices.			
Reporting	Conduct reconciliations on a monthly and quarterly basis.  Define other custom reports as necessary to support operations.	Reconciliation Reports Monthly and Quarterly Special reports and analyses	Complete  Initial - Sep 15, 2011 Continuing to monitor for effectiveness	On-going. On-going.
	Program management reporting - Standard monthly reporting will track status of performance results as well as operating information on draw downs, procurement status and other pre-defined status indicators. Reporting will also identify any performance risks and issues. Informal, timely information exchange will also occur to share information, resolve issues and address operational concerns.	Issue memos or emails; monthly program management reports	Monthly	2019-20 Continue to produce status reports and review with Federal Programs and management. TPFA continues to develop internal financial analysis tools in order to track expenditures against budget and help to forecast when program funds are expected to be depleted.



Performance Area	Activities	Final Evidence of Completion	Schedule Based upon Updated Performance Plan	Accomplishments To Date and Planned
Performance Improvements	Identified opportunities to streamline processes and increase operational efficiency and improve internal controls.	Provide leadership and support to update all SOPs based upon process changes as part of the FMIS implementation effort	Sept 2013-February 2014	2014-15 Reviewed fiscal controls and updated SOPs to reflect changes associated with FMIS implementation and identify opportunities to improve performance and compliance.
Procurement Support as an added function	Draft procurement document templates that comply with ARRA and other federal requirements.	Accepted by GDOE Office of Supply Management	2014-15 Review required updates and set forth an appropriate schedule for delivery	Complete. Providing additional procurement support and template-updating as necessary.
	Augment supply management staff as needed to ensure obligation of expiring grants funds.	Provide additional staffing for surge support for end of year processing.	Summer 2014 Provided increased staffing as needed to support increased procurement activities.	2019-20 Implement Tyler Purchase Plus on TPFA MUNIS system to improve small procurement and increase efficiency of procurement processes.
Local Implementation Support	Facilitate working sessions and provide project management and technical support to address operational risk areas in support of transitioning off high risk status with the U.S. Department of Education.	Project plan, action plan, tracking (activities reports) and support for managing development of a business case.	2013 – 14 Provided leadership to support goal setting, tracking, and project management.  Developed activities reports per functional area	2015-16 Continued to expand activities reports and performed tracking based upon GDOE performance against targeted capabilities.  2016-17 Transitioned activities reports and



	Review of GDOE organizational structure to include human capital assessment.	Activities report to include recommendations of best practices on organizational structure, financial operations and staff development.	identifying target capabilities and gaps.	tracking to GDOE personnel.  2017-18 Expanded transition reporting to include activities required for transfer of control from TPFA to GDOE. Report submitted to USDOE for review and approval.
Indirect Cost Analysis	Support development of the indirect cost package for submission to U.S. Dept of Education and Interior.	Package for submission and analytical cost model as well as training for GDOE personnel on how to apply	2015-16 Transitioned analytical cost model and submission of IDC rate package to GDOE personnel. Performed training and provided recommendations to GDOE personnel on application of rates.	Complete.
Internal Audit Interim Support	Support development and application of the Management Internal Control (MIC) Plan and identification, evaluation and implementation of appropriate internal controls in SOPs.	Updated MIC and ongoing support, SOP review and development support, and involvement in other internal audit responsibilities as agreed.	2017-18 Reviewed departmental SOPs and provided recommendations for improvements.	2019-20 Continue to follow up to ensure SOPs are tested. As needed, review new and revised SOPs and provide recommendations for improvements.



Optional Tasks	To be reviewed based upon GDOE's requirements.				
Facilities Management Planning and Operational Support	Provide leadership support from a Superintendent's viewpoint	Operational performance measures and facilities management guidance	2013-14 Tom Brady visited GDOE schools and warehouse to assess current facilities. Subsequently, he met with Superintendent Fernandez to discuss long-range facilities planning.	Complete.	
Budget Diagnostic	Conduct a Department wide budget analysis to determine opportunities for cost control, implement budget policies & practices to support sustained management and control.	Budget presentation, budget financial model, draft policies and procedures		Not Started per direction of the Superintendent.	



### **Immediate Areas Requiring GDOE/TPFA Attention**

The following critical activities and actions require attention:

- A&M to continue working with the GDOE to assist in the development of an overall transition of services strategy as outlined in the REP.
- GDOE to work toward finalizing the remaining implementation action items for the FMIS.
- GDOE should continue to work to address security concerns at school sites.
- GDOE payroll reimbursement personnel, federal programs teams, and individual project managers to continue working
  with the TPFA in implementing recommended improvements in personnel certifications, supervisory and departmental
  reviews, and various other items with respect to enhancing the payroll reimbursement process.
- GDOE needs to update its payroll reimbursement SOPs to reflect the procedures currently in progress.
- To prevent delays in payroll reimbursements, GDOE needs to ensure that time and effort documentation is properly reviewed with sign-off from the designated signatories, is accurate, and provided on a timely basis.
- GDOE should strive to improve its communication and teamwork within, and between, its various divisions.
- GDOE should continue to reduce the backlog of payroll reimbursement errors for FY19 and FY20 in the SPED and Consolidated grants.

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<sup>&</sup>lt;sup>1</sup> Note: In this report, we use "TPFA" when we are referring to work performed as part of our contract in accordance with the statement of work and "A&M" when referring to out of scope work.