Guam Department of Education

## Comprehensive Corrective Action Plan Quarterly Progress Report

For the Period Beginning April 1, 2017 and Ending June 30, 2017

Presented to the U.S. Department of Education in Fulfillment of the Federal Fiscal Year 2017 Special Conditions

This page is intentionally blank.

#### **Contents**

| Reports and Report Format                      | 4        |
|--|----------|
| Executive Summary                              | 4        |
| Completion Risk Key:                           | 4        |
| Employee Time Tracking                         |          |
| Financial Management Information System (FMIS) | <u>-</u> |
| Intergovernmental Agency Arrangements          | 10       |
| Internal Controls and Procedures.              | 17       |
| Procurement                                    | 27       |
| PropertyManagement                             | 37       |

#### **Reports and Report Format**

As stated in the approved Comprehensive Corrective Action Plan (CCAP), the Special Conditions require GDOE to provide quarterly reports to the US Department of Education (ED) on the Guam Department of Education's (GDOE) progress in implementing measures required under the CCAP. While the Special Conditions do not specify a particular format for the progress reports, it is anticipated that each report will, at a minimum, include the implementation status for each activity, highlight any risks associated with successful completion, and also identify any changes which would require modifying actions and/or timelines. Feedback regarding format and content is not only welcomed, but encouraged.

#### **Executive Summary**

Employee Time Tracking required actions and activities completed. Time distribution reports are provided quarterly as part of preparation of quarterly grant reports. The three-way match between the grant, federal roster and labor distribution reports is ongoing. Split funding of staff will be minimal as staff are being assigned to work on particular grants, i.e., salaries will be 100% funded by a particular grant.

Required actions and activities related to GDOE FMIS completed. Tasks related to optimizing use of the Financial Management Information System are ongoing. FMIS staff working with on rolling out enhancements for procurement, employee self-services (mileage reimbursements), and fixed assets. MUNIS training conducted during summer months are designed to sharpen staff skills as staff become more familiar with MUNIS.

Internal Controls and Procedures required actions and activities completed. Audits of SOPs related to procurement, SEFA, and TDRs begun in this quarter. Internal audit will be working with appropriate staff to address audit findings and management letter comments. Updates and training on SOPs continue as SOP reviews and SOP related training are conducted at least annually.

Request for funding of program coordinator to assist with contract management and warehouse manager included in the FY18 budget submission approved by the Guam Education Board and submitted to Guam Legislature. Recruitment of vacant Property Management Officer and Buyer on hold due to hiring freeze.

Procurement and Property Management required actions and activities completed. Procurement continues to generate reports on requisitions and open purchase orders as well as conduct regular meetings with project directors and division heads. Vendor evaluations have been included in ongoing procurements. Fixed Asset Inventory completed this quarter and related report should be issued before the end of July 2017.

#### **Completion Risk Key:**

Risk Level High – Deliverables / objectives will not be completed in a timely manner; Risk Level Moderate – Deliverables / objectives may not be completed in a timely manner; and Risk Level Low – Deliverables / objectives will be completed in a timely manner. **Employee Time Tracking** 

| Required Actions and Activities  | Status Report as of 06/30/2017   | Next Steps / Comments  |
|--|--|--|
| ETT-1: GDOE will develop and implement effective policies and procedures that provide for an effective process for tracking and reporting time spent by all employees whose salaries are paid with US ED grant funds.  ETT-2: Ensure that the salaries of employees who work under more than one Federal program and/or grants are properly allocated among those programs/grants, in accordance with accurate time distribution records.  ETT-3: Research and implement an automated time collection system for federally funded employees.   | COMPLETED  Labor distribution reports provided Wednesday before payday to TPFA and Federal Programs. Federal Programs provides initial analysis to TPFA. Although it was previously reported TPFA authorizes drawdowns of 95% of gross payroll for payment on Monday after payday, this is not the case. The TPFA continues to perform a match against the federal roster and reimburses based on that review. TPFA works with Federal Programs to clear salaries and issues on error list for balance.  GDOE PULSE reports continue to be used to update rosters needed for three way match of payroll.  Time Distribution Reports are provided quarterly as part of the quarterly grant updates provided to USDOE.  While GDOE continues to look for an automated time system, the current system is adequate. | The electronic MUNIS Time Distribution Report is not working as envisioned. Team regrouping to determine how to address. Leave hours are not reported as such.  Staff has been transferred so that salaries are 100% charged against a single grant.  Staff has been identified to work alongside the TPFA to be trained in TPFA 3 way match procedures. Weekly meetings have been scheduled to resolve any questions or concerns. |
| Implementation Deliverables  | Completion Risks   |  |
| <ul> <li>Written and approved SOPs, including training for applicable GDOE personnel, to ensure:</li> <li>accurate and up-to-date employee staffing lists based on notices of personnel actions (from Personnel Division and validated by FPD and LEA programs);</li> <li>accurate and timely time distributions among funding sources for split-time employees, and proper allocation of salary costs among funding sources (from respective programs and validated by FPD and LEA programs);</li> <li>accurate and properly executed time distribution reports and attendance records (from respective programs and validated by FPD and LEA programs);</li> <li>properly executed and timely semiannual certifications (from respective programs and validated by FPD and LEA programs);</li> </ul> | Federal program staff balancing competing priorities causing delays in completion. Risk Level – High.  |  |

# Guam Department of Education Comprehensive Corrective Action Plan Quarterly Progress Report

| <ul> <li>internal control checklists to ensure compliance with Circular A-87; and</li> <li>identification of a computer-based and accurate time and attendance system, with documentation of requirements to support implementation, training and administration (validated by FPD and LEA programs).</li> </ul> |   |   |
|--|---|---|
| Schedule Based upon Performance Plan   | New Deliverables Completed This Quarter                       | Responsible Person/Department   |
| ETT-1 to ETT-3, Continued  |   |   |
| E11 1 to E11 3, Continued  |   |   |
| ETT To ETT 3, continued  | TPFA payroll reconciliation reports                           | Ignacio Santos, Federal Programs Administrator  |
| Activity in the "Status Report as of 6/30/17" section reflects transition objectives /   | TPFA payroll reconciliation reports Quarterly update to USDOE | Ignacio Santos, Federal Programs Administrator<br>Taling Taitano, Deputy Superintendent |
|  | Quarterly update to USDOE                                     |   |
| Activity in the "Status Report as of 6/30/17" section reflects transition objectives /   | Quarterly update to USDOE                                     |   |
| Activity in the "Status Report as of 6/30/17" section reflects transition objectives / milestones that were completed or were in process during this CCAP quarter. Detail  | Quarterly update to USDOE                                     |   |

| Required Actions and Activities  | Status Report as of 06/30/2017  | Next Steps / Comments                  |
|--|---|--|
| <b>FMIS-1</b> : Detail design of a FMIS with processing functionality that complies with Generally Accepted Accounting Procedures, U. S. governmental accounting standards, and the Government Accounting Standards Board. | General ledger and procurement modules went live in April 2012.<br>Human resource and payroll modules went live in August 2012. | COMPLETED  No further steps necessary. |
| Implementation Deliverables  | Completion Risks  |  |
| Detail system design specifications approved by GDOE Finance and Administration management.  |   |  |
| Schedule Based upon Performance Plan   | New Deliverables Completed This Quarter   | Responsible Person/Department          |
| Completed  |   | Taling Taitano, Deputy Superintendent  |

| Required Actions and Activities   | Status Report as of 06/30/2017   | Next Steps / Comments   |
|---|--|---|
| FMIS-2: Basic installation is now complete. The routine maintenance and enhancement will be reported in this section. Items completed this period and open enhancements appear in the columns to the right. | COMPLETED GDOE has a service contract with Tyler Munis for software maintenance and updates. GDOE has upgraded from the originally installed software, version 9.3, four times and is currently on version 11.1. If FSAIS or FMIS staff are unable to resolve system issues, Tyler Munis help desk is contacted. GDOE teams have been to Tyler Munis Connection conferences 3 times since the system installation in 2012. The team continues to look for opportunities to use system tools to make work more efficient.  2.F Purchase+ Based on updates to module, GDOE will be using Purchase+ to make procurement from Indefinite Quantity Bids more efficient by loading approved bid into module for end users to requisition items  2.G Employee Expense ESS unable to efficiently process off-island travel clearances. Local mileage reimbursement requests will be processed on ESS.  2.L Grant Master Initial discussions held with Head Start to pilot module.  2.M ESS (Employee Self-Serve) Leave Request Requested quote from Tyler Munis to allow attachments in ESS  2.Q Fixed Assets Looking into changes in way authorizations allowed in Munis module to allow the electronic transfer of assets with sufficient controls. Working to electronically post fixed asset information from purchase order / invoices.  2.Q.4 Test proposed actions in temporary environment | <ul> <li>2.F Purchase+</li> <li>2.F.2 Test Purchase+ functionality is Test Environment</li> <li>2.F.3 Adjust setting and infrastructure as per test findings. Retest</li> <li>2.G Employee Expense (Local Mileage)</li> <li>2.G.10 Finalize &amp; document process in SOP and End User Instructions as needed</li> <li>2.G.11 Train users on Employee Expense (ESS) for mileage reimbursements on GDOE Munis</li> <li>2.G.12 Roll out for Department wide use</li> <li>2.L. Grant Master</li> <li>2.L.1 POC meetings to review set up and procedure documentation</li> <li>2.L.2 Create checklist of steps to be taken in MUNIS to set up the Module</li> <li>2.L.3 Build and test limited Grant Master Listing in test environment using checklist</li> <li>2.L.4 Adjust setting and infrastructure as per test findings. Retest.</li> <li>2.M ESS (Employee Self-Serve) Leave Request</li> <li>Requested quote from Tyler Munis to allow attachments in ESS</li> <li>2.Q Fixed Assets</li> <li>2.Q.6 Create or adjust existing End User Instructions (DTPs)</li> <li>2.Q.7 Train end users</li> </ul> |

| Implementation Deliverables  | Completion Risk  |  |
|--|--|--|
| FMIS-2 Continued:  | Duild and Dall out of Madulas by target dates demandant on the |  |
| A secure, reliable and fully integrated FMIS that supports the financial management of US ED grant awards and complies with federal requirements. Detailed and up-to-date system and application documentation necessary to manage and sustain the FMIS and its applications on an ongoing basis. Sufficient qualified and trained accounting staff to manage all financial processing and reporting required by GDOE. | responsiveness of Tyler Technologies. Risk Level—Medium.       |  |
| Schedule Based upon Performance Plan   | New Deliverables Completed This Quarter                        | Responsible Person/Department          |
| Activity in the "Status Report as of 6/30/17"  |  | Jacqueline Mesa, Management Analyst IV |
| section reflects transition objectives / milestones  |  |  |
| that were completed or were in process during this   |  |  |
| CCAP quarter. Detail and commentary listed in the  |  |  |
| "Next Steps / Comment section" reflects objective / milestones listed in the Transition Plan that are  |  |  |
| planned to be worked on and completed in the   |  |  |
| subsequent CCAP quarter (July 1, 2017 thru   |  |  |
| September 30, 2017).   |  |  |

| Financial Management Information System (  |  |  |
|--|--|--|
| Required Actions and Activities  | Status Report as of 06/30/2017   | Next Steps / Comments  |
| FMIS-3: Continued activities of the Agent to oversee all US ED funds awarded to GDOE until a credible financial management system is implemented and fully operational, and GDOE has demonstrated that it can be accountable for US ED funds in accordance with all federal requirements.  | Ongoing until condition removed by USDOE. TPFA continues to manage all federal grant funds from GDOE using an independent MUNIS system and separate bank accounts.  8.A Accounts Payable - Ongoing 8.B Reporting & Accountability - Ongoing 8.C. Accounting / GL  GDOE procurement staff continues to use TPFA system for procurement processing and issues open requisition and purchase order reports to end users. GDOE also provides accounts payable support. TPFA has trained budget staff on uploads of USDOE grant budgets into TPFA system. GDOE staff updates GDOE system based on receipt and retirements of fixed assets and provides supporting documentation to TPFA for updates to the TPFA system.  Meetings with TPFA as needed are held to coordinate activities and resolve any concerns. TPFA supported audit by providing details as requested by auditors.  GDOE PULSE reports continue to be used to update rosters needed for three way match of payroll. Payroll reimbursement procedures updated to make reimbursements more timely. | Continued operation of the TPFA independent financial management system and bank accounts will continue.  GDOE and TPFA are looking into areas to transfer responsibilities to GDOE. For example, staff identified to be trained on the three way match testing for personnel costs.  8.B Reporting & Accountability 8.B.2 Transition the late liquidation process to Federal Programs. Includes preparing late liquidation requests & following up w/vendors and end users 8.B.10 Late Liquidation management - ensure that there is coordination of effort between the business office, procurement and federal programs in order to handle the late liquidations effectively. Includes vendor follow-up.  Plan for migration of historical data on TPFA system to GDOE system upon TPFA exit. |
| Implementation Deliverables  | Completion Risks   |  |
| A stable and reliable financial information systems processing environment. US ED funds expended only for costs that are allowable under the respective grant programs. Allowable costs procured in accordance with applicable procurement requirements. Coordinated timing of US ED draws and reimbursements to ensure that payments to staff, vendors and providers are prompt and timely. Grant funds that are charged only for costs resulting from obligations that were properly made during |  |  |

| the funds' period of availability, including any carryover period.  |   |                                       |
|---|---|---------------------------------------|
| Schedule Based upon Performance Plan  | New Deliverables Completed This Quarter | Responsible Person/Department         |
| FMIS-3, Continued.  | Routine                                 | Taling Taitano, Deputy Superintendent |
| Activity in the "Status Report as of 6/30/17" section reflects transition objectives / milestones that were completed or were in process during this CCAP quarter. Detail and commentary listed in the "Next Steps / Comment section" reflects objective / milestones listed in the Transition Plan that are planned to be worked on and completed in the subsequent CCAP quarter (July 1, 2017 thru September 30, 2017). |   |                                       |

| Required Actions and Activities                            | Status Report as of 06/30/2017                               | Next Steps / Comments   |
|--|--|---|
| FMIS-4 Moving to the next level and sustaining the         | COMPLETED  | Continuous MUNIS End User Training Related Activity                         |
| progress that has been made to date. A program of End User |  | Training during and around Spring, Summer and Christmas                     |
| Training and routine review of Standard Operating          | training occurring at least annually.                        | breaks  |
| Procedures will be established.                            |  | <ul> <li>Conducting post surveys to focus training and determine</li> </ul> |
|  | 6.A SOP 200-016: Capital Assets Accounting & Reporting       | effectiveness   |
|  | 6.A.2 Staff Training on SOP                                  | Conduct other MUNIS End User targeted surveys to determine                  |
|  | 6.A.3 Staff Acknowledgement Forms                            | how to structure future training and support.                               |
|  | 6.A.4 Amendment to SOP                                       |   |
|  | 6.A.5 Amendment to SOP Approved by Superintendent            | 6.B SOP 200-016: Month End & Year End Closing                               |
|  |  | 6.B.2 Staff Training on SOP   |
|  | 6.D SOP 200-022: Bank Reconciliation Procedures              | 6.B.3 Staff Acknowledgement Forms   |
|  | 6.D.2 Staff Training on SOP                                  | 6.B.4 Amendment to SOP  |
|  | 6.D.3 Staff Acknowledgement Forms                            | 6.B.5 Amendment to SOP Approved by Superintendent                           |
|  | 6.E SOP 200-028: General Ledger Policy & Procedures          | ( C COD 200 021, Off I-1   T  D   |
|  | 6.E.2 Staff Training on SOP                                  | 6.C SOP 200-021: Off-Island Travel Procedures 6.C.2 Staff Training on SOP   |
|  | 6.E.3 Staff Acknowledgement Forms                            | 6.C.3 Staff Acknowledgement Forms   |
|  | 0  | 6.C.4 Amendment to SOP  |
|  | 6.Z SOP 800-006: Request to Fill Position(s) for Recruitment | 6.C.5 Amendment to SOP Approved by Superintendent                           |
|  | 6.Z.2 Staff Training on SOP                                  | o.e.s rimenament to bot rippioved by superimendent                          |
|  | 6.Z.3 Staff Acknowledgement Forms                            | 6.D SOP 200-022: Bank Reconciliation Procedures                             |
|  |  | 6.D.4 Amendment to SOP  |
|  | 6.AA SOP 800-007: Employee Name Change Request               | 6.D.5 Amendment to SOP Approved by Superintendent                           |
|  | 6.AA.2 Staff Training on SOP                                 | , ,   |
|  | 6.AA.3 Staff Acknowledgement Forms                           | 6.E SOP 200-028: General Ledger Policy & Procedures                         |
|  |  | 6.E.4 Amendment to SOP  |
|  | 6.AB SOP 800-008: Transfer and Voluntary Demotion            | 6.E.5 Amendment to SOP Approved by Superintendent                           |
|  | 6.AB.2 Staff Training on SOP                                 |   |
|  | 6.AB.3 Staff Acknowledgement Forms                           | 6.F SOP 200-029: Local Mileage Reimbursements                               |
|  | 6.AC SOP 800-009: Reclassification of Teachers               | 6.F.2 Staff Training on SOP   |
|  | 6.AC.2 Staff Training on SOP                                 | 6.F.3 Staff Acknowledgement Forms   |

| Required Actions and Activities | Status Report as of 06/30/2017                                    | Next Steps / Comments   |
|---------------------------------|---|---|
| FMIS-4, Continued               | 6.AC.3 Staff Acknowledgement Forms                                | 6.F.4 Amendment to SOP  |
|                                 |   | 6.F.5 Amendment to SOP Approved by Superintendent                           |
|                                 | 6.AD SOP 800-010: Salary Increments and Detailed Differential Pay |   |
|                                 | 6.AD.2 Staff Training on SOP                                      | 6.G SOP 200-034: Accounts Payable & Cash Disbursement                       |
|                                 | 6.AD.3 Staff Acknowledgement Forms                                | 6.F.4 Amendment to SOP<br>6.F.5 Amendment to SOP Approved by Superintendent |
|                                 |   | o.F.3 Amendment to SOF Approved by Superintendent                           |
|                                 |   | 6.H SOP 200-039: Federal Grants Accounts Receivable                         |
|                                 |   | 6.H.4 Amendment to SOP  |
|                                 |   | 6.H.5 Amendment to SOP Approved by Superintendent                           |
|                                 |   | 6.I SOP 200-041: School Meals Collection                                    |
|                                 |   | 6.I.2 Staff Training on SOP   |
|                                 |   | 6.I.3 Staff Acknowledgement Forms   |
|                                 |   | 6.J SOP 200-042: Revenue Control & Management Policy                        |
|                                 |   | 6.J.4 Amendment to SOP  |
|                                 |   | 6.J.5 Amendment to SOP Approved by Superintendent                           |
|                                 |   | 6.K SOP 200-015: Fixed Asset Management for Property                        |
|                                 |   | Management Office & Central Receiving Warehouse                             |
|                                 |   | 6.K.4 Amendment to SOP  |
|                                 |   | 6.K.5 Amendment to SOP Approved by Superintendent                           |
|                                 |   | 6.L SOP 200-019: Fixed Asset Management for Schools & Divisions             |
|                                 |   | 6.L.4 Amendment to SOP  |
|                                 |   | 6.L.5 Amendment to SOP Approved by Superintendent                           |
|                                 |   | 6.M SOP 200-018: Sole Source Procurement                                    |
|                                 |   | 6.M.4 Amendment to SOP  |
|                                 |   | 6.M.5 Amendment to SOP Approved by Superintendent                           |
|                                 |   | 6.N SOP 200-020: Open Purchase Order Monitoring & Reporting                 |
|                                 |   | 6.N.4 Amendment to SOP  |
|                                 |   | 6.N.5 Amendment to SOP Approved by Superintendent                           |

| Required Actions and Activities | Status Report as of 06/30/2017 | Next Steps / Comments   |
|---------------------------------|--------------------------------|---|
| FMIS-4, Continued               |                                | 6.O SOP 200-025: Procedures for Maintaining the Procurement File 6.O.4 Amendment to SOP 6.O.5 Amendment to SOP Approved by Superintendent 6.X SOP 200-023: Budget Preparation Process – Local Appropriation 6.X.4 Amendment to SOP 6.X.5 Amendment to SOP Approved by Superintendent 6.Y SOP 200-024: Budget Entry Process 6.Y.4 Amendment to SOP 6.Y.5 Amendment to SOP Approved by Superintendent 6.AE SOP 900-020: Personnel Allocation /Budget Entry Process 6.AE.2 Staff Training on SOP 6.AE.3 Staff Acknowledgement Forms 6.AE.4 Amendment to SOP Approved by Superintendent 6.AF SOP 900-0XX: Grant Procedure Manual 6.AF.1 Adoption of SOP 6.AG SOP 1500-006: Payroll Processing 6.AG.2 Staff Training on SOP 6.AG.3 Staff Acknowledgement Forms 6.AG.4 Amendment to SOP 6.AG.5 Amendment to SOP 6.AG.5 Amendment to SOP Approved by Superintendent 6.AF SOP 200-044: SEFA Reconciliation 6.AF.4 Amendment to SOP 6.AF.5 Amendment to SOP Approved by Superintendent |

| Required Actions and Activities  | Status Report as of 06/30/2017  | Next Steps / Comments  |
|--|---|--|
| FMIS-4, Continued  |   |  |
|  |   |  |
|  |   |  |
| Implementation Deliverables  | Completion Risks  |  |
| Establish End User Training  | Continued Training – Low  |  |
| Establish End Oser Training  | Continued Training – Low  |  |
| Updated or new SOPs  | SOP Development – High  |  |
|  |   |  |
| Schedule Based upon Performance Plan   | New Deliverables Completed This Quarter   | Responsible Person/Department  |
| belieutie Buseu upon 1 errormunee 1 iun  | Thew Deriverables completed Tims Quarter  | Responsible 1 erson/Department   |
| -  |   |  |
| Activity in the "Status Report as of 6/30/17" section reflects   | SOP 200-016 Capital Assets Accounting & Reporting, updated 6/24/17  | Jacqueline Mesa, Management Analyst IV   |
| Activity in the "Status Report as of 6/30/17" section reflects transition objectives / milestones that were completed or   | SOP 200-016 Capital Assets Accounting & Reporting, updated 6/24/17  | Jacqueline Mesa, Management Analyst IV Franklin Cooper-Nurse, Chief Auditor  |
| Activity in the "Status Report as of 6/30/17" section reflects   |   | Jacqueline Mesa, Management Analyst IV   |
| Activity in the "Status Report as of 6/30/17" section reflects transition objectives / milestones that were completed or were in process during this CCAP quarter. Detail and  | SOP 200-016 Capital Assets Accounting & Reporting, updated 6/24/17  Staff Training on Accounting SOPs & Staff Acknowledgement   | Jacqueline Mesa, Management Analyst IV Franklin Cooper-Nurse, Chief Auditor Lourdes Perez, Comptroller – Business Office SOPs  |
| Activity in the "Status Report as of 6/30/17" section reflects transition objectives / milestones that were completed or were in process during this CCAP quarter. Detail and commentary listed in the "Next Steps / Comment section"  | SOP 200-016 Capital Assets Accounting & Reporting, updated 6/24/17  Staff Training on Accounting SOPs & Staff Acknowledgement Forms:  | Jacqueline Mesa, Management Analyst IV Franklin Cooper-Nurse, Chief Auditor Lourdes Perez, Comptroller – Business Office SOPs Marcus Pido, Program Coordinator III – Property Management SOPs  |
| Activity in the "Status Report as of 6/30/17" section reflects transition objectives / milestones that were completed or were in process during this CCAP quarter. Detail and commentary listed in the "Next Steps / Comment section" reflects objective / milestones listed in the Transition Plan that are planned to be worked on and completed in the subsequent CCAP quarter (July 1, 2017 thru September 30, | SOP 200-016 Capital Assets Accounting & Reporting, updated 6/24/17  Staff Training on Accounting SOPs & Staff Acknowledgement Forms: 200-016 Capital Assets Accounting & Reporting  | Jacqueline Mesa, Management Analyst IV Franklin Cooper-Nurse, Chief Auditor Lourdes Perez, Comptroller – Business Office SOPs Marcus Pido, Program Coordinator III – Property Management SOPs Carmen T. Charfauros, Supply Management Administrator – Procurement SOPs Ignacio Santos, Federal Programs Administrator – Federal Programs   |
| Activity in the "Status Report as of 6/30/17" section reflects transition objectives / milestones that were completed or were in process during this CCAP quarter. Detail and commentary listed in the "Next Steps / Comment section" reflects objective / milestones listed in the Transition Plan that are planned to be worked on and completed in the  | SOP 200-016 Capital Assets Accounting & Reporting, updated 6/24/17  Staff Training on Accounting SOPs & Staff Acknowledgement Forms: 200-016 Capital Assets Accounting & Reporting 200-022 Bank Reconciliation 200-028 General Ledger Policy & Procedures   | Jacqueline Mesa, Management Analyst IV Franklin Cooper-Nurse, Chief Auditor Lourdes Perez, Comptroller – Business Office SOPs Marcus Pido, Program Coordinator III – Property Management SOPs Carmen T. Charfauros, Supply Management Administrator – Procurement SOPs Ignacio Santos, Federal Programs Administrator – Federal Programs SOPs  |
| Activity in the "Status Report as of 6/30/17" section reflects transition objectives / milestones that were completed or were in process during this CCAP quarter. Detail and commentary listed in the "Next Steps / Comment section" reflects objective / milestones listed in the Transition Plan that are planned to be worked on and completed in the subsequent CCAP quarter (July 1, 2017 thru September 30, | SOP 200-016 Capital Assets Accounting & Reporting, updated 6/24/17  Staff Training on Accounting SOPs & Staff Acknowledgement Forms: 200-016 Capital Assets Accounting & Reporting 200-022 Bank Reconciliation 200-028 General Ledger Policy & Procedures  Staff Training on Human Resources SOPs & Staff Acknowledgement | Jacqueline Mesa, Management Analyst IV Franklin Cooper-Nurse, Chief Auditor Lourdes Perez, Comptroller – Business Office SOPs Marcus Pido, Program Coordinator III – Property Management SOPs Carmen T. Charfauros, Supply Management Administrator – Procurement SOPs Ignacio Santos, Federal Programs Administrator – Federal Programs SOPs Antonette Santos, Personnel Administrator – Human Resources SOPs |
| Activity in the "Status Report as of 6/30/17" section reflects transition objectives / milestones that were completed or were in process during this CCAP quarter. Detail and commentary listed in the "Next Steps / Comment section" reflects objective / milestones listed in the Transition Plan that are planned to be worked on and completed in the subsequent CCAP quarter (July 1, 2017 thru September 30, | SOP 200-016 Capital Assets Accounting & Reporting, updated 6/24/17  Staff Training on Accounting SOPs & Staff Acknowledgement Forms: 200-016 Capital Assets Accounting & Reporting 200-022 Bank Reconciliation 200-028 General Ledger Policy & Procedures   | Jacqueline Mesa, Management Analyst IV Franklin Cooper-Nurse, Chief Auditor Lourdes Perez, Comptroller – Business Office SOPs Marcus Pido, Program Coordinator III – Property Management SOPs Carmen T. Charfauros, Supply Management Administrator – Procurement SOPs Ignacio Santos, Federal Programs Administrator – Federal Programs SOPs  |

**Intergovernmental Agency Arrangements** 

| Required Actions and Activities  | Status Report as of 06/30/2017   | Next Steps / Comments  |
|--|--|--|
| Intergovernmental Agency Procedure-1 Guidance from USDOE's Title V-A Program Office regarding Intergovernmental Agency indicates that Title V-A does not authorize sub-grants to other agencies. | <b>COMPLETED</b> Per Federal Programs Administrator, this item should be closed. See May 28, 2016 email from Christine Jackson, <i>USDOE Response to GDOE Single Audit Finding Inquiry</i>   | Based on Guidance provided by USDOE Program Office, the Federal Programs Division shall include within the respective Project Application, Intergovernmental Agency partnerships, if applicable. Also within the Budget Narrative, a new |
| Implementation Deliverables  | Completion Risks   | Object Code shall be established, object code 231, "Other Agencies, Partnerships, Collaboration,   |
| Written Guidance provided by USDOE   | Adaptation Risk – acceptance by which all partners are identified within the program application and subsequently approved within the Consolidated Grant Application by USDOE. Adherence to the procedures is minimal. Risk level – Low. | Intergovernmental Agencies".  GDOE is waiting for written guidance in response to recent audit findings regarding intergovernmental agency procurements.   |
| Schedule Based upon Performance Plan   | New Deliverables Completed   | Responsible Person/Department  |
| To be finalized upon submission of respective Consolidated Grant Application and approved by USEDOE's Program Office.  |  | Ignacio Santos, Federal Programs Administrator   |

| Internal Controls and Procedures   |  |  |
|--|--|--|
| Required Actions and Activities  | Status Report as of 06/30/2017   | Next Steps / Comments  |
| IC-1: Over the next two years, GDOE will develop and implement a credible financial management system. Management will ensure employees are properly trained on new system and trained on the new standard operating procedures as a result of the new FMIS. This will ensure the system would provide the correct amount of funds, in the correct accounts, in a consistent and timely manner. Credible financial management includes systems, policies and procedures that (1) provide access to reliable information when needed, (2) account appropriately for funds, (3) ensure timely deposits or draw down of funds, (4) ensure timely and accurate payments, (5) otherwise enable and support generally accepted government financial management and accounting standards and requirements.  Additionally, the financial management system will record and account for all draws and expenditures of federal education funds | COMPLETED.  FY16 Financial and Single Audit issued May 2, 2017. Unmodified opinions, no material weaknesses, no questioned costs  FY15 Financial and Single Audit issued June 6, 2016. Unmodified opinions, no material weaknesses, no questioned costs  FY14 Financial and Single Audit issued April 29, 2015. Unmodified opinions, no questioned costs,  FY13 Financial and Single Audit issued June 26, 2014. Unmodified opinions, \$2,285 in questioned costs,  FY12 Financial and Single Audit issued June 29, 2013. Unqualified opinion on financial audit, qualified opinions on CFDA, 15.875, 84.394 and 84.402, no questioned costs (MUNIS system went live during FY12)  While the TPFA system is the system of record for USDOE grants, the GDOE MUNIS contains a duplicate set of books which are audited by GDOE's external auditors. The reconciliation of the Schedule of Expenditures of Federal Awards (SEFA) to the TPFA and GDOE accounts is part of the external audit.  See FMIS-4 for updates on FMIS training and IC-5 for tasks related to SOPs. | Single Audit IAO will be working with the respective Division Heads to implement corrective action plans for |
| Implementation Deliverables  | Completion Risks   |  |
| IC-1: TPFA implemented the Tyler-MUNIS ERP financial management system effective December 2010. GDOE has implemented a Financial Management Information System (FMIS), which includes functionality to support all GDOE financial applications (April 2012).   | Competing priorities may stall progress.  Risk: Medium/High  |  |
| A credible financial management system designed and implemented to meet<br>the EDGAR and other federal reporting requirements in terms of timeliness of<br>funds management and reporting. Additionally, custom reports designed to<br>capture federal grant activity.   |  |  |

| Schedule Based upon Performance Plan  | New Deliverables Completed  | Responsible Person/Department |
|---|---|-------------------------------|
| IC-1, Continued.  |   |                               |
|   | See FMIS-4 for updates on FMIS training and IC-5 for tasks related to | Taling Taitano, DSFAS         |
| Activity in the "Status Report as of 6/30/17" section reflects transition       | SOPs.   | Jacqueline Mesa, FMIS         |
| objectives / milestones that were completed or were in process during this      |   |                               |
| CCAP quarter. Detail and commentary listed in the "Next Steps / Comment         | FY16 Financial and Single Audit issued May 2, 2017. Unmodified        |                               |
| section" reflects objective / milestones listed in the Transition Plan that are | opinions, no material weaknesses, no questioned costs                 |                               |
| planned to be worked on and completed in the subsequent CCAP quarter (July      |   |                               |
| 1, 2017 thru September 30, 2017).   |   |                               |

| Required Actions and Activities  | Status Report as of 06/30/2017  | Next Steps / Comments   |
|--|---|---|
| IC-2: GDOE Finance and Administration must demonstrate improved communication and cooperation to develop an integrated financial management system that meets the needs of the organization.   | COMPLETED  Meetings held with project directors, accounting, budget, and human resources to discuss grant requirements for recent GANs.  Regular transition plan meetings with TPFA, Federal Programs, Internal Audit, Procurement, Property Management, Financial Affairs, FMIS.  Stakeholder satisfaction surveys ongoing for Human Resources, FSAIS Procurement and Business Office. | Continue collaboration with schools and divisions to address:  • Personnel and payroll issues;  • Procurement, receiving, inventory, and payables issues;  • Budgeting and reporting issues;  • Cash receipts and account receivable issues; and  • Non-Appropriated Funds.  Benchmarks and stakeholder satisfaction surveys in |
| Implementation Deliverables  | Completion Risks  | process of adoption/development for all operational divisions.  |
| IC-2: Department-wide subcommittee structure focused on each of the issue areas. The structure will drive collaboration, which is also necessary to support FMIS implementation which supports GDOE-wide financial management. GDOE departments working together on a daily basis to address implementation, compliance and other activities. Efforts to include direct Internal Audit support of external independent auditors in conduct of single audits as required by the Single Audit Act. | Maintaining sufficient staffing levels within the Business Office and IAO continues to be a challenge with the retention of personnel due to resignations and competitive salaries at other GovGuam agencies. Hiring Freeze affecting replacement of payables, procurement and property management staff Risk: Medium/High  |   |
| Schedule Based upon Performance Plan   | New Deliverables Completed  | Responsible Person/Department   |
| Activity in the "Status Report as of 6/30/17" section reflects transition objectives / milestones that were completed or were in process during this CCAP quarter. Detail and commentary listed in the "Next Steps / Comment section" reflects objective / milestones listed in the Transition Plan that are planned to be worked on and completed in the subsequent CCAP quarter (July 1, 2017 thru September 30, 2017).  |   | Taling Taitano, DSFAS   |

| Required Actions and Activities   | Status Report as of 06/30/2017  | Next Steps / Comments  |
|---|---|--|
| IC-3: Reliance on the credible financial management system by other Guam agencies and single auditors as accurate system of record. | <ul> <li>COMPLETED</li> <li>Reliance on credible financial management system by other Guam agencies PL 30-164:2, signed into law on July 16, 2010 created the Education Financial Supervisory Commission (EFSC) to monitor the financial health of the GDOE. The Commission is made up of the Directors of the Department of Administration, Bureau of Budget and Management Research, and Guam Legislature Office of Finance and Budget (OFB) or their designative representatives, the Public Auditor or her designated representative and a parent of a GDOE student; the GDOE Superintendent and Finance Deputy are exofficio members. By law, the EFSC meets monthly to review GDOE's financial position. GDOE provides a download of its financial reports from its financial management system, initially CIMS and then, in 2012, MUNIS, to the EFSC for its review. Copies of the EFSC minutes and financial designations are located on the OFB websites, <a href="http://www.senbenp.com/EFSC.html">http://www.senbenp.com/EFSC.html</a> and http://www.ofbguam.org/</li> <li>Reliance on credible financial management system by single auditors FY16 Financial and Single Audit issued May 2, 2017. Unmodified opinions, no material weaknesses, no questioned costs</li> <li>FY15 Financial and Single Audit issued June 6, 2016. Unmodified opinions, no questioned costs, FY18 Financial and Single Audit issued June 26, 2014. Unmodified opinions, no questioned costs, FY19 Financial and Single Audit issued June 29, 2013. Unqualified opinion on financial audit, qualified opinions on CFDA, 15.875, 84.394 and 84.402, no questioned costs (MUNIS system went live during FY12)</li> </ul> | Regularly reconcile GDOE's financial information with BBMR, DOA, and the TPFA to ensure information is accurate and supports the timely completion of audit.  Provide EFSC GDOE reports on monthly basis.  3.F Timely Completion of GDOE's Financial and Single Audit  3.F.6 FY16 IAO to ensure implementation of corrective action plan |
|   | 3.F Timely Completion of GDOE's Financial and Single Audit 3.F.3 Timely close accounting records, FY16  |  |

| Required Actions and Activities  | Status Report as of 06/30/2017   | Next Steps / Comments                                      |
|--|--|--|
| IC-3, Continued  | 3.F.5 Audit report issuance per contract 3.F.6 IAO to ensure implementation of corrective action plan, FY15  |  |
|  | This is the fourth full fiscal year (FY16) audit on Tyler MUNIS.   |  |
| Implementation Deliverables  | Completion Risks   |  |
| A credible financial management system whose implementation is guided by Generally Accepted Accounting Procedures (GAAP) and supported by SOPs to ensure a system of internal controls over financial reporting that can be relied upon by external independent auditors for the purpose of expressing an opinion on the financial statements. Periodic examination and documentation of internal controls by internal audit staff to ensure that the controls are operating as intended without exception.  Information management needs met by all users (e.g., custom reconciliation worksheet to support requirements and tracking of federal draw funds). | Low based on staff's time spent to identify and work out errors and deficiencies of the GASB 34 reporting module.  Risk level – Low.                                   |  |
| Schedule Based upon Performance Plan   | New Deliverables Completed   | Responsible Person/Department                              |
| Ongoing support provided to EFSC. Work with External Auditor on Audit.   | Reports submitted to ESFC, ESFC Meeting Minutes.  FY16 Financial and Single Audit issued May 2, 2017. Unmodified opinions, no material weaknesses, no questioned costs | Taling Taitano, DSFAS Franklin Cooper-Nurse, Chief Auditor |

| Required Actions and Activities   | Status Report as of 06/30/2017   | Next Steps / Comments   |
|---|--|---|
| IC-4: GDOE will develop a grant spending process that ensures that grant awards are based on specified program plans and spent on the programs in a timely manner. The grants system will be integrated with the FMIS.  | COMPLETED  The delayed approvals of the Consolidated Grant requires the judicial use of funds so that programs can continue while GDOE awaits the GAN.  Federal Programs working with program managers and project directors to ensure that the FFY16 Consolidated Grant is timely expended.  Monthly grant status reports, requisition and purchase order reports issued so managers can track grant balances.  Budget, Accounting, Payroll and Procurement meet with Project Directors to ensure that accounts are appropriately set up, budget loaded, and any large procurement planned.  Consolidated grant application submitted on June 12. | Team is working to ensure FFY16 funds are timely expended.  Team responding to any questions related to the FY17 Consolidated Grant Application |
| Implementation Deliverables   | Completion Risks   |   |
| <ul> <li>Program plans will serve as the basis for application disbursement;</li> <li>Grant spending process will be supported by SOPs, internal control checklists, and training for all affected personnel;</li> <li>Disbursements will tie to actions specified in program plans;</li> <li>Funds will be expended for allowable purposes under the statutes; and</li> <li>No funds will be lost due to lapsing obligation periods.</li> <li>Legal review has been added to MUNIS approval workflow to help ensure smooth procurement process.</li> </ul> | Delay in the issuance of the GAN has delayed hiring and procurement activities. Risk level – High.  The change from consolidation under Title 5 to RLIS will require some restructuring of programs. Risk level – High.  |   |
| Schedule Based upon Performance Plan  | New Deliverables Completed   | Responsible Person/Department   |
| Ongoing   | Monthly Grant Status Reports, Requisition and Open Purchase<br>Order Reports   | Ignacio Santos, Federal Programs Administrator  |

| Required Actions and Activities                                    | Status Report as of 06/30/2017                                  | Next Steps / Comments  |
|--|---|--|
| IC-5: GDOE will reconstitute its Internal Audit Office (IAO)       | COMPLETED   | 3.C Develop a Three Year Audit Plan  |
| by developing an annual audit plan and hiring additional staff     | The internal audit has gone from three auditors in 2009 to six  | 3.C.1 Identify IAO's resources   |
| to conduct audit work, including the risk assessments (MIC,        | auditors and an administrative officer in November 2016.        | 3.C.2 Analyze available staff hours  |
| Audit Assessment, and CCAP), and coordinating GDOE's               | Collectively the IAO has over 30 years of direct government     | 3.C.3 Identify the audit universe  |
| external audits (OPA's performance audits and the GDOE's           | audit experience. All 6 audit staff have college degrees, and 2 | 3.C.4 Incorporate risk assessments   |
| independent financial auditors' financial and single audits,       | have graduate degrees (M.B.A, M.P.A). Currently 2 members       | 3.C.5 Review and research IAO's mandates                                   |
| including NAF and resolution of prior audit findings).             | have relevant professional certifications (CGFM, CICA) and 3    | 3.C.6 Incorporate CCAP, SOP, and NAF duties                                |
|  | other members are scheduled for certification examination in    | 3.C.7 Identify audit topics  |
| The Chief Auditor will update the MIC. The MIC consists of         | 2017.   | 3.C.8 Develop IAO's audit selection matrix                                 |
| GDOE school administrators and division heads' risk                |   | 3.C.9 Use auditor judgement to select audit topics                         |
| assessment, the IAO's own risk assessment, and conducting          | Based on audit standards, IAO will review its workflows and     |  |
| fieldwork to test the internal controls of identified high risk    | assess its resources to execute mandates, risk-based audits,    | The IAO audit plan is updated annually. IAO will begin its next update in  |
| areas.   | advisories, and internal controls assessment. The new IAO is    | October 2017. IAO completed Report No. 15-05 NAF High Schools Audit,       |
|  | established with an approved Charter, Audit SOP's (in line with | 16-05 Collateral Equipment Audit, 16-06 SY 14-15 NAF Audit, 16-10 SY       |
| Procedures and processes to ensure financial and single audit      | IIA, GAGAS, etc.) and their Auditor Code of Ethics. The Office  | 15-16 NAF Audit, 17-02 Fixed Asset Management SOPs, and 17-03 SOP          |
| reports are issued within nine months after the end of each fiscal | has created a website, a hotline, and has completed its risk    | 200-041 School Meals Collections. IAO currently is completing its SOP      |
| year as required by the Single Audit Act, as amended.              | assessments.  | Reviews of Sole Source Procurement, TDRs, and SEFA. Additionally, IAO      |
|  |   | completed its Investigative Review of AIJMS NAF and Analysis of GDOE's     |
|  | FY16 Financial and Single Audit issued May 2, 2017.             | FTEs.  |
|  | Unmodified opinions, no material weaknesses, no questioned      |  |
|  | costs   | 3.D Establish Internal Controls Framework (COSO)                           |
|  | FY15 Financial and Single Audit issued June 6, 2016.            | 3.D.2 Division/Program obtain approval of SOPs                             |
|  | Unmodified opinions, no material weaknesses, no questioned      | 3.D.3 Division/Program to conduct training on SOPs                         |
|  | costs   | 3.D.4 IAO to audit compliance to SOPs                                      |
|  | FY14 Financial and Single Audit issued April 29, 2015.          | 3.D.5 IAO to report and recommend improvements to internal control         |
|  | Unmodified opinions, no questioned costs,                       | deficiencies   |
|  | FY13 Financial and Single Audit issued June 26, 2014.           | 3.D.6 Division/Program to amend SOPs accordingly                           |
|  | Unmodified opinions, \$2,285 in questioned costs,               | 3.D.7 Division/Program to obtain approval on amended SOPs                  |
|  | FY12 Financial and Single Audit issued June 29, 2013.           |  |
|  | Unqualified opinion on financial audit, qualified opinions on   | The last identified SOP, Grant Procedure Manual, should be completed in    |
|  | CFDA, 15.875, 84.394 and 84.402, no questioned costs (MUNIS     | 2017. Four SOPs were in the process of being amended. One SOP is in the    |
|  | system went live during FY12)                                   | process of being tested by IAO. IAO will complete its review of three SOPs |
|  |   | by next quarter (September 2017).  |

| Required Actions and Activities | Status Report as of 06/30/2017  | Next Steps / Comments  |
|---------------------------------|---|--|
| IC-5 Continued.                 | FY11 Financial and Single Audit issued June 27, 2012. Unqualified opinion on financial audit, qualified opinions on Special Education and Head Start clusters, no questioned costs  | 3.E SEFA Reconciliation 3.E.7 IAO periodically reviews the report to determine compliance  |
|                                 | (Alvarez & Marsal contracted to manage USDOE grants) FY10 Financial and Single Audit issued April 6, 2011. U Unqualified opinion on financial audit, qualified opinions on Special Education Cluster, Consolidated Grant, Recover Act and | <b>3.F Timely Completion of GDOE's Financial and Single Audit</b> 3.F.6 IAO to ensure implementation of corrective action plans, FY16  |
|                                 | Consolidated Grant, no questioned costs FY09 Financial and Single Audit issued March 31, 2010. Unqualified opinion on financial audit, qualified opinions on CFDA 84.027 and 84.336, \$4,862 in questioned costs                          | The Entrance Conference for GDOE's FY 16 Financial and Single Audit was held by OPA on March 8, 2017 with GDOE and Deloitte. The Exit Conference was to be held on April 10, 2017. GDOE's FY 16 Financial and Single Audit reports is expected to be issued in May 2017. |
|                                 | 3.F Timely Completion of GDOE's Financial and Single Audit 3.F.4 Timely replies to audit requests, FY16   | 6.I SOP 200-041: School Meals Collection 6.I.9 IAO Reporting of Testing Results; working with responsible division to address deficiencies   |
|                                 | 3.F.5 Audit report issued per contract 3.F.6 IAO to ensure implementation of corrective action plans, FY15  | 6.K SOP 200-015: Fixed Asset Management for Property Management Office and Central Receiving Warehouse 6.K.9 IAO Reporting of Testing Results; working with responsible division   |
|                                 | 6.I SOP 200-041: School Meals Collection 6.I.9 IAO Reporting of Testing Results   | to address deficiencies  |
|                                 | 6.K SOP 200-015: Fixed Asset Management for Property<br>Management Office and Central Receiving Warehouse<br>6.K.9 IAO Reporting of Testing Results   | <b>6.L SOP 200-019: Fixed Asset Management for Schools and Divisions</b> 6.L.9 IAO Reporting of Testing Results; working with responsible division to address deficiencies   |
|                                 | 6.L SOP 200-019: Fixed Asset Management for Schools and Divisions   | 6.M SOP 200-018: Sole Source Procurement<br>6.M.9 IAO Reporting of Testing Results   |
|                                 | 6.L.9 IAO Reporting of Testing Results  | 6.AE.8OP 900-020: Time Distribution Report<br>6.AE.8 IAO Testing of SOP  |
|                                 | 6.M SOP 200-018: Sole Source Procurement 6.M.6 IAO Walkthrough of SOP 6.M.7 IAO Assessment of SOP   | 6.AE.9 IAO Reporting of Testing Results  6.AH SOP 200-044: SEFA Reconciliation   |
|                                 | 6.M.8 IAO Testing of SOP  | 6.AH.8 IAO Testing of SOP  |

| Required Actions and Activities   | Status Report as of 06/30/2017   | Next Steps / Comments  |
|---|--|--|
| Implementation Deliverables Updated MIC Assessment report, NAF draft reports  | 6.AH SOP 200-044: SEFA Reconciliation 6.AH.6 IAO Walkthrough of SOP 6.AH.7 IAO Assessment of SOP  8.B. Reporting & Accountability 8.B.8 Management and completion of CCAP report 8.B.9 Weekly management and completion of the transition plan.  IAO prepared GDOE's April to June 2017 Transition Plan for submittal to USDOE and is working with Transition Plan team to complete CCAP for quarter ended June 30.  Completion Risks  Success will hinge on successful staffing of the IAO. Proposed salary increases at the OPA pay make it difficult to recruit and retain staff. The IAO identified a net negative manpower hours vs. assigned tasks (CCAP and TPFA Transition Plan) and mandates (MIC, NAF, Charter Schools, and SOPs/Internal Controls) in its Audit Plan. | 6.AH.9 IAO Reporting of Testing Results  IAO has established an internal controls framework for assessment of GDOE's internal control deficiencies. IAO's assessment will utilized the Green Book COSO standards for the five control components. Assessments will be formally reported in all IAO reports. Reports will make recommendations to improve internal control deficiencies.  8.B. Reporting & Accountability 8.B.8 Management and completion of CCAP report 8.B.9 Weekly management and completion of the transition plan. |
| Cahadula Dagad unan Daufaumanaa Dlan  | Risk level – High.   | Dognancible Dougen/Denoutment  |
| Schedule Based upon Performance Plan  | New Deliverables Completed   | Responsible Person/Department  |
| Activity in the "Status Report as of 6/30/17" section reflects transition objectives / milestones that were completed or were in process during this CCAP quarter. Detail and commentary listed in the "Next Steps / Comment section" reflects objective / milestones listed in the Transition Plan that are planned to be worked on and completed in the subsequent CCAP quarter (July 1, 2017 thru September 30, 2017). | FY16 Financial and Single Audit issued May 2, 2017. Unmodified opinions, no material weaknesses, no questioned costs Transition Plan April to June 2017 bi-weekly reports Guahan Academy Charter School April to June 2017 Validation Reports iLearn Academy Charter School April to June 2017 Validation Reports  | Franklin Cooper-Nurse, Chief Auditor   |

| Required Actions and Activities   | Status Report as of 06/30/2017   | Next Steps / Comments   |
|---|--|---|
| IC-6: GDOE will develop reconciliation procedures to address audit finding 2013-004, reconciliation between federal expenditures and SEFA and audit finding 2013-005, reconciliation between general ledger and SEFA  | COMPLETED 3.E SEFA Reconciliation 3.E.6 Business Office provides a copy of the approved report to IAO 6.AH SOP 200-44 SEFA Reconciliation 6.AH.6 IAO Walkthrough of SOP 6.AH.7 IAO Assessment of SOP | <ul> <li>3.E SEFA Reconciliation</li> <li>3.E.7 IAO periodically reviews the report to determine compliance</li> <li>6.AH SOP 200-44 SEFA Reconciliation</li> <li>6.AH.8 IAO Testing of SOP</li> <li>6.AH.9 IAO Reporting of Testing Results</li> </ul> |
| Implementation Deliverables   | Completion Risks   |   |
| Standard Operating Procedures and related training. No repeat findings.   | Lack of adequate staff. Risk level – Medium.   |   |
| Schedule Based upon Performance Plan  | New Deliverables Completed   | Responsible Person/Department   |
| Activity in the "Status Report as of 6/30/17" section reflects transition objectives / milestones that were completed or were in process during this CCAP quarter. Detail and commentary listed in the "Next Steps / Comment section" reflects objective / milestones listed in the Transition Plan that are planned to be worked on and completed in the subsequent CCAP quarter (July 1, 2017 thru September 30, 2017). | SEFA Reconciliation Report   | Franklin Cooper-Nurse, Chief Auditor<br>Lourdes Perez, Comptroller  |

#### **Procurement**

| Required Actions and Activities   | Status Report as of 06/30/2017  | Next Steps / Comments   |
|---|---|---|
| <ul> <li>P-1: GDOE will develop and implement effective procurement policies and procedures that ensure:</li> <li>Delivery of ordered supply items within specified timeframes for correct type of supply from selected vendor;</li> <li>Delivery of supplies and equipment, tagged and entered into a property management system, to schools within three days of receipt; and</li> <li>Recording of when items are ordered, when orders arrive and are entered into the financial management system, and when they are delivered</li> </ul> | COMPLETED  SOP 200-015 Fixed Asset Management for Property Management Office & Central Receiving Warehouse, last update 1/10/14  SOP 200-019 Fixed Asset Management for Schools & Divisions, last update 4/1/16  SOP 200-018 Sole Source Procurement, last update 8/17/16  SOP 200-020 Open Purchase Order Monitoring & Reporting, last update 8/11/16  SOP 200-025 Procedures for Maintaining the Procurement File, last update 8/25/16  SOP 200-026 Competitive Sealed Bidding – Indefinite Quantity Bids (IQB), last update 9/28/16  SOP 200-027 Competitive Sealed Bidding – Invitation for Bids (IFB), last update 10/24/16  SOP 200-030 Emergency Procurement, last update 10/24/16  SOP 200-031 Competitive Selection Procedures for Services – Request for Proposals (RFP), last update 11/1/16  SOP 200-033 Competitive Multi-Step Sealed Bidding, last update 11/22/16  SOP 200-036 Request for Information Procedures, last update 11/25/16  SOP 200-037 Requisition Entry, last update 1/11/17  SOP 200-038 Purchase Order Change Order, last update, 2/7/17  SOP 200-038 Purchase Order Change Order, last update, 2/7/17  SOP 200-040 Protest / Appeal Procedures, last update 1/26/17  6.M SOP 200-018: Sole Source Procurement  6.M.6 IAO Walkthrough of SOP  6.M.7 IAO Assessment of SOP  6.M.8 IAO Testing of SOP  Purchasing, Accounts Payable and Fixed Asset systems are integrated and end users are able to monitor when orders are made, received, and are paid for through purchase order inquiry. Contract Management module activated to track key contract dates.  Procurement calendar developed with end users to track key deadlines. Using contract module to assist in tracking key dates. | 6.M SOP 200-018: Sole Source Procurement 6.M.4 Amendment to SOP 6.M.5 Amendment to SOP Approved by Superintendent 6.M.9 IAO Reporting of Test Results 6.N SOP 200-020: Open Purchase Order Monitoring & Reporting 6.N.4 Amendment to SOP 6.N.5 Amendment to SOP Approved by Superintendent 6.O SOP 200-025: Procedures for Maintaining the Procurement File 6.O.4 Amendment to SOP 6.O.5 Amendment to SOP Approved by Superintendent Next round of SOP updates and training to be calendared on Transition Plan. Will update SOPs to ensure that "required by" and "expiration" dates are provided by SOP Developing plan to transition requisitions processing from TPFA system to GDOE system.  GDOE waiting for official response from USDOE regarding findings. |

| Required Actions and Activities   | Status Report as of 06/30/2017   | Next Steps / Comments                                 |
|---|--|---|
| P-1, Continued  | Procurement staff work closely with legal on large procurements so deadlines meet.  Audit findings related to procurement in FY15 & FY16 related to guidance from USDOE related to intergovernmental agreements as well as "grant specific' procurements of curriculum materials. Procedures put in place to address these findings.  Working on plan to transition requisitions processing from TPFA system to GDOE system. |   |
| Implementation Deliverables   | Completion Risks   |   |
| Written policies and procedures to ensure that US ED funds are used only for allowable costs, including costs that are necessary, reasonable, and allocable to the respective grants as required by OMB Circular A-87, and that are procured in accordance with applicable procurement requirements in 34 CFR §§ 80.36(b)-(j).  | Recruitment of buyer and third attorney ongoing. Current freeze on hiring. Risk Level – High   |   |
| Schedule Based upon Performance Plan  | New Deliverables Completed This Quarter  | Responsible Person/Department                         |
| Activity in the "Status Report as of 6/30/17" section reflects transition objectives / milestones that were completed or were in process during this CCAP quarter. Detail and commentary listed in the "Next Steps / Comment section" reflects objective / milestones listed in the Transition Plan that are planned to be worked on and completed in the subsequent CCAP quarter (July 1, 2017 thru September 30, 2017). |  | Carmen T. Charfauros, Supply Management Administrator |

#### **Procurement**

| Required Actions and Activities   | Status Report as of 06/30/2017  | Next Steps / Comments  |
|---|---|--|
| P-2: Implement reporting system that will track requisitions and open Purchase Orders. The system will reflect when items are ordered, when orders arrive and are logged into the system, and when they are delivered to the proper location. | COMPLETED GDOE Buyer Supervisors issue to end users a) Requisitions in Progress Reports weekly and b) Open Purchase Order Reports monthly from the TPFA (USDOE funded) and GDOE systems. Tyler Munis Purchase Order Inquiry allows end users to track status of purchase, e.g., order date, received date. Munis also allows end users to scan packing lists and receiving reports into system and access such reports as needed.  Procurement calendar developed with end users to track key deadlines.  4.D Reporting & Accountability 4.D.2 Create a detailed district-wide procurement calendar 4.D.6 Transition the creation of the open requisition and open PO report from TPFA to the GDOE (federal).  As fiscal year comes to an end, deadlines are set to ensure sufficient time to encumber available balances:  Friday, May 5, 2017 Formal Solicitations (Invitation For Bid "IFB" and Request for Proposal "RFP) for Local/Non-USDOE \$15,000 and over and USDOE \$150,000.01 and over.  Wednesday, May 31, 2017 for small purchases and small purchase contracts for Local/Non USDOE \$14, 999.99 and below  Wednesday, May 31, 2017 for small purchase contracts for services USDOE \$150,000 and below. | <ul> <li>4.D Reporting &amp; Accountability</li> <li>4.D.2 Create a detailed district-wide procurement calendar</li> <li>4.D.6 Transition the creation of the open requisition and open PO report from TPFA to the GDOE (federal)</li> <li>Continue regular issuance of reports to End Users.</li> <li>As fiscal year comes to an end, deadlines are set to ensure sufficient time to encumber available balances:</li> <li>Friday, September 29, 2017 for small purchase of goods for USDOE \$150,000 and below.</li> </ul> |
| Implementation Deliverables   | Completion Risks  |  |
| Monthly summary of completed purchases and procurement actions; Established process for routine review of federally funded requisitions and purchase orders.  | Recruitment of buyer and third attorney ongoing. Current freeze on hiring. Risk Level – High  |  |

| Schedule Based upon Performance Plan   | New Deliverables Completed   | Responsible Person/Department                          |
|--|------------------------------|--|
| P-2, Continued Activity in the "Status Report as of 6/30/17" section reflects transition objectives / milestones that were completed or were in process during this CCAP quarter. Detail and commentary listed in the "Next Steps / Comment section" reflects objective / milestones listed in the Transition Plan that are planned to be worked on and completed in the subsequent CCAP quarter (July 1, 2017 thru September 30, 2017). | Updated Procurement Calendar | Carmen T. Charfauros - Supply Management Administrator |

#### **Procurement**

| Required Actions and Activities  | Status Report as of 06/30/2017   | Next Steps / Comments   |
|--|--|---|
| P-3: Improve departmental procurement processes beyond those responsibilities directly related to the modules of the Financial Management Information System (FMIS). | COMPLETED GDOE has hired additional staff to ensure requisitions are processed timely. One Buyer Supervisor and two Buyers address USDOE funded purchases. One Buyer Supervisor and two Buyers handle non-USDOE funded purchases. One additional buyer is in the process of being recruited and two personnel are shared with Property Management to assist during Procurement's high volume period, i.e., June through November.  Meetings held with various grant project directors upon receipt of Grant Award Notice to discuss major procurements included in grant application.  Regular meetings held with project directors and division heads to discuss ongoing procurement status.  Surveys to end users and vendors available on line and at procurement website. Results reviewed with staff to address concerns.  Buyers retaken GCC procurement modules as necessary.  4.A Procurement Office  4.A.25 Determine the need for a Contract Management Administrator. Board included contract manager in FY18 Budget submittal to Guam Legislature. | Meetings held with various grant project directors upon receipt of Grant Award Notice to discuss major procurements included in grant application.  Meetings held every month with project directors and division heads to discuss ongoing procurement status.  Surveys to end users and vendors available on line and at procurement window. Results reviewed with staff to address concerns.  GCC has been contacted to determine if additional refresher Procurement Training is being scheduled. Buyers have been scheduled to retake GCC procurement modules as necessary. |
| Implementation Deliverables  | Completion Risks   |   |
| Development and publication of procurement policies and procedures, and external verification of compliance with SOPs.   |  |   |

| Schedule Based upon Performance Plan  | New Deliverables Completed | Responsible Person/Department                          |
|---|----------------------------|--|
| P-3, Continued  Activity in the "Status Report as of 6/30/17" section reflects transition objectives / milestones that were completed or were in process during this CCAP quarter. Detail and commentary listed in the "Next Steps / Comment section" reflects objective / milestones listed in the Transition Plan that are planned to be worked on and completed in the subsequent CCAP quarter (July 1, 2017 thru September 30, 2017). |                            | Carmen T. Charfauros - Supply Management Administrator |

| Required Actions and Activities   | Status Report as of 06/30/2017   | Next Steps / Comments  |
|---|--|--|
| <b>PM-1:</b> GDOE will develop and implement effective property management policies and procedures that ensure compliance with Federal regulations, to include tagging and tracking of inventory and prompt delivery of property purchased with federal funds to the appropriate location, so that items may be used for the purpose for which they were purchased. | <ul> <li>COMPLETED</li> <li>SOP 200-015 Fixed Asset Management for Property Management Office &amp; Central Receiving Warehouse, last update 1/10/14</li> <li>SOP 200-019 Fixed Asset Management for Schools &amp; Divisions, last update 4/1/16</li> <li>Inventory Report, 10/24/16</li> <li>No Equipment and Real Property Management Audit Findings in FY14, FY15 and FY16 Single Audits</li> <li>Program Coordinator III was placed in charge of Property Management Office and Receiving Warehouse to focus on addressing issues regarding property management. Property Management Office has replaced all staff in place in 2009 and has grown from four staff to nine in 2016.</li> </ul>                  | <ul> <li>5.A – Tagging of USDOE-funded assets.</li> <li>5.A.2 Ensure Fixed Asset Records include funding source. With all newly received a are including an identifiable funding source of new fixed asset records in Munis. includes Grant Name, Federal Award Iden Number, and the Catalog of Federal Don (CFDA) Number. SOP 200-037 Requisition 1/11/17 requires end users to include this requisitions. Working to include this influstorical records. Target date 10/30/2017</li> <li>5.A.7 Internal record management. Target d</li> </ul> |
|   | 5.A Tagging of USDOE-funded assets.  5.A.2 Ensure Fixed Asset Records include an identifiable funding source. With all <i>newly received</i> assets, PMO staff are including an identifiable funding source in the creation of new fixed asset records in Munis. The information includes Grant Name, Federal Award Identification (FAIN) Number, and the Catalog of Federal Domestic Assistance (CFDA) Number. SOP 200-037 Requisition Entry, updated 1/11/17 to require this information on requisitions; fixed assets updated through purchase order system will automatically include this information. Staff are similarly updating Existing Fixed Asset records. This process is ongoing. Target 10/30/2017. | <ul> <li>5.B Annual Physical Inventory</li> <li>5.B.6 Manage the current year post-audit evaluemphasize the inventory management account assets and procedures at each school &amp; division of USDOE and GDOE upper management.</li> <li>5.B.10 GDOE PMO staff will conduct the reconciliation of USDOE funded fixed assets</li> <li>5.B.12 GDOE PMO will conduct and monitor the required follow-up actions of each site.</li> <li>5.C Staff training on BMI software, Museum</li> </ul>   |
|   | <ul> <li>5.B Annual Physical Inventory Physical inventory began January 9, 2017 and was completed on May 12, 2017</li> <li>5.B.11 GDOE PMO staff will conduct the one-on-one evaluations after completion of each site's inventory audit.</li> <li>5.E – Receiving assets (warehouse &amp; schools)</li> </ul>   | module, computer skills 5.C.1 PMO will provide ongoing training of Munis fixed asset module and computer skill inventory management 5.C.2 PMO staff will demonstrate mastery software, Munis, and have basic to interm skills.   |

- de an identifiable assets, PMO staff urce in the creation The information entification (FAIN) Omestic Assistance ition Entry, updated this information on information on all 17.
- date 0/31/17
- valuation process to countability of fixed vision.
- ts for dissemination
- the current year ets.
- the progress of the

## Munis fixed asset

- of BMI software, ills as they relate to
- ery of using BMI ermediate computer

| Required Actions and Activities   | Status Report as of 06/30/2017  | Next Steps / Comments  |
|---|---|--|
| PM-1, continued   | <ul> <li>5.E.4 – Fill the Warehouse Supervisor position. Included in FY18 Budget approved by Guam Education Board and transmitted to Guam Legislature. Target 10/31/2017.</li> <li>6.K / 6.L SOPs 200-015 &amp; 200-019 Fixed Asset Management</li> <li>6.K.9 &amp; 6.L.9 – IAO Reporting of Testing Results; working with IAO to resolve deficiencies</li> </ul> | <ul> <li>5.C.3 PMO staff will understand Microsoft Excel spreadsheet creation and analysis.</li> <li>5.C.4 PMO staff will demonstrate mastery of using computer software to provide internal training.</li> <li>5.C.5 PMO staff will be proactive in addressing and correcting any training concerns among staff.</li> </ul> |
| Implementation Deliverables   | Completion Risks  | <b>5.E – Receiving assets (warehouse &amp; schools)</b> 5.E.4 – Fill the Warehouse Supervisor position. FY18 Budget  |
| Replace all local DOE property tags with type and make identical to those currently in use by TPFA for federally purchased assets; result is the removal of probable convergence of numbers in MUNIS system. Written Property Management SOPs. Comprehensive physical inventory resulting in detailed fixed asset ledger and ability to perform depreciation expense accurately and efficiently.                            | Recruitment for PMO vacancy due to hiring freeze. Risk level – High.  New warehouse space being constructed. Risk level – Medium to High  | Hearings will be scheduled in May/June 2017. Target 10/31/2017.  6.K / 6.L SOPs 200-015 & 200-019 Fixed Asset Management 6.K.9 & 6.L.9 – IAO Reporting of Testing Results; working with IAO to resolve deficiencies  |
| Schedule Based upon Performance Plan  | New Deliverables Completed  | Responsible Person/Department  |
| Activity in the "Status Report as of 6/30/17" Section reflects transition objectives / milestones that were completed or were in process during this CCAP quarter. Detail and commentary listed in the "Next Steps / Comment section" reflects objective / milestones listed in the Transition Plan that are planned to be worked on and completed in the subsequent CCAP quarter (October 1, 2016 thru December 31, 2016). | Physical Inventory completed 5/12/17  | Marc Pido - Program Coordinator III  |

| Required Actions and Activities   | Status Report as of 06/30/2017  | Next Steps / Comments  |
|---|---|--|
| <b>PM-2</b> : GDOE's inventory policy will include an established procedure for replacement or reimbursement of any items in the inventory that cannot be located, consistent with federal regulations.   | <ul> <li>5.D Standard Operating Procedures</li> <li>SOP# 200-015 &amp; 200-019:</li> <li>6.K.9 &amp; 6.L.9 IAO Reporting of Testing Results; working with IAO to address deficiencies.</li> </ul> | <b>5.D Standard Operating Procedures</b> 5.D.2 PMO will continuously update SOP. Property Management will collaborate with Accounting, FSAIS, C&II and Federal Programs to further develop and unify policies and procedures relating to determining responsibility and financial liability for property that is lost, |
| Implementation Deliverables   | Completion Risks  | damaged, destroyed or stolen. (this item is not on transition plan) <b>Target 08/21/2017.</b>  |
| Written lost and stolen item policy which would serve as the basis for any reimbursement. Training programs for principals, assistant principals, and administrative personnel at the school level to increase awareness and ownership of the policies and improve safeguarding of assets.  | Recruitment for PMO vacancy due to hiring freeze. Risk level – High.  New warehouse space being constructed. Risk level – Medium to High  | Reviewing current documents related to technology to ensure standard across GDOE. Will consider expanding to other assets.  6.5 SOP 200-015 Fixed Asset Management for Property Management Office & Receiving Warehouse.  6.K.4 Amendment to SOP. Target 08/21/2017.   |
| Schedule Based upon Performance Plan  | New Deliverables Completed  | Responsible Person/Department  |
| Activity in the "Status Report as of 6/30/17" section reflects transition objectives / milestones that were completed or were in process during this CCAP quarter. Detail and commentary listed in the "Next Steps / Comment section" reflects objective / milestones listed in the Transition Plan that are planned to be worked on and completed in the subsequent CCAP quarter (July 1, 2017 thru September 30, 2017). | Internal Audit of Fixed Assets.   | Marc Pido - Program Coordinator III  |

| Required Actions and Activities  | Status Report as of 06/30/2017  | Next Steps / Comments   |
|--|---|---|
| PM-3: The inventory policy and management system will ensure that Property Management, Procurement, Finance and Administration, Schools and School Administration act as an integrated team on procurement issues. | COMPLETED  Tyler Munis is an integrated financial management system with general ledger, fixed assets, purchasing, and payables functions. Once Procurement converts a requisition in Munis to a Purchase Order, the Property Management Office, along with the vendor and the end user, are notified of the Purchase Order. The Property Management Office begins communications with the end user for distribution instructions for the impending order and with the vendor for the impending delivery.  Schools/divisions are notified of the impending PO delivery. Once the order is received by the Receiving Warehouse, tagged and recorded in Munis by the Property Management Office, the assets are delivered in a prompt fashion. IT equipment are delivered same day as received by Receiving Warehouse. All other equipment are delivered to the end user within three (3) business days. Once delivery to end user is made, receiving report is produced in Munis which completes Three Way Match in order for Accounts Payable to process the payment for the vendor invoice.  An accountant has been hired to be responsible for reconciling the fixed assets recorded in the general ledger with the fixed asset inventory system.  The Property Management Officers work with Fixed Asset Liaisons in schools and divisions on the annual inventory to include resolution of any missing assets.  5.B – Annual Physical Inventory 5.B.3 Manage the current SY16-17 inventory audit project (including team leadership assignments, team selections, logistics, BMI scanner and audit material preparation). Inventory ongoing with GDOE staff taking lead. Inventory complete on 5/12/14. | leadership and associated responsibilities. FY18 Budget Hearing scheduled in May/June timeframe. <b>Target moved to 10/30/2017.</b> |

| PM-3, Continued   | <ul> <li>5.B.11 GDO PMO staff will conduct the one-to-one evaluations after the completion of each site's inventory audit.</li> <li>5.B.13 Clearly defined organizational structure, positions of leadership and associated responsibilities. Separation of the property management and receiving warehouse functions from procurement included in the FY18 Budget transmitted by Guam Education Board to Guam Legislature. Target moved to 10/30/2017.</li> <li>5.B.14 PMO and RW staff have proper GDOE-issued office space to efficiently and effectively carry out their responsibilities and duties. Attorney General did not approve lease amendment that would have provided existing warehouse for PMO use. New warehouse construction is currently being planned on Tiyan site. Target moved to 3/31/2018.</li> </ul> |  |
|---|--|--|
| Implementation Deliverables   | Completion Risks   |  |
| Inventory policies adopted by GDOE will reflect coordination and review of established policies from GDOE Property Management and Procurement.  | Recruitment for PMO vacancy due to hiring freeze. Risk level – High.  New warehouse space being constructed. Risk level – Medium to High   |  |
| Schedule Based upon Performance Plan  | New Deliverables Completed   | Responsible Person/Department                                      |
| Activity in the "Status Report as of 6/30/17" section reflects transition objectives / milestones that were completed or were in process during this CCAP quarter. Detail and commentary listed in the "Next Steps / Comment section" reflects objective / milestones listed in the Transition Plan that are planned to be worked on and completed in the subsequent CCAP quarter (July 1, 2017 thru September 30, 2017). | Physical inventory completed 5/12/17 One-to-one site evaluations completed.  | Marc Pido - Program Coordinator III<br>Lourdes Perez – Comptroller |

| Required Actions and Activities   | Status Report as of 06/30/2017  | Next Steps / Comments               |
|---|---|-------------------------------------|
| <b>PM-4</b> : GDOE will ensure that US ED is reimbursed, as appropriate and consistent with federal regulations, when equipment damage results from inappropriate use.  | Guidance sought from US ED during their visit in July 2014. The GDOE recommended implementing activities to resolve PM-2 is more appropriate to achieving grant objectives than reimbursing US ED. Awaiting response. |                                     |
| Implementation Deliverables   | Completion Risks  |                                     |
| Additional training to ensure front line leadership (i.e., principals and other administrators) is aware of and responsible for supporting Property Management policies and procedures as well as for the proper level of oversight related to the management of property purchased with federal funds. |   |                                     |
| Schedule Based upon Performance Plan  | New Deliverables Completed  | Responsible Person/Department       |
| See comments above  |   | Marc Pido - Program Coordinator III |

| Required Actions and Activities   | Status Report as of 06/30/2017   | Next Steps / Comments               |
|---|--|-------------------------------------|
| <b>PM-5</b> : Corrective Action pursuant to Finding No. 10-02 contained in the program determination letter (PDL) from the Office of Special Education regarding Audit Control Number 09-10-110764 for the Audit Period October 1, 2009 - September 30, 2010.   | COMPLETED. Finding No. 10-02 has been closed.  | COMPLETED. No further steps.        |
| Finding has been closed; request deletion of PM-5. Components of this section are included in PM-1 through PM-3.  |  |                                     |
| Implementation Deliverables   | Completion Risks   |                                     |
| <ul> <li>Per Finding No. 10-02:</li> <li>Evidence that GDOE has a uniform definition of "fixed assets" that is utilized consistently across GDOE central office managers and school sites;</li> <li>Evidence that GDOE has developed enforcement actions that are reasonably designed to enforce established procedures and address noncompliance identified at the school or division level;</li> <li>Evidence that it has performed the reconciliation of fixed asset data as between the property management and financial management systems; and</li> <li>Further examples of documents and records used in the property management process, including fixed assets reports generated from the automated fixed assets system, that contain all details required for accurate management of the property, including, but not limited to, acquisition date, acquisition cost, and the source of funds used to acquire the property.</li> </ul> | System Risk – Delayed implementation of the new FMIS and its processes will impact the verification, monitoring and reporting capabilities. Risk level – Low.  Adaptation Risk – Speed with which all users adapt to the new system, associated technology and processes will impact efficacy of the new FMIS. Risk level – Low. Technology being introduced to Receiving Warehouse where users will require training.  Manpower issues being addressed. Risk level – Low. |                                     |
| Schedule Based upon Performance Plan  | New Deliverables Completed   | Responsible Person/Department       |
| See comments above  |  | Marc Pido - Program Coordinator III |